# SECURITIES AND EXCHANGE COMMISSION 

Washington, D.C. 20549
FORM 11-K
ANNUAL REPORT
PURSUANT TO SECTION 15(d) OF THE
SECURITIES EXCHANGE ACT OF 1934

## (Mark One):

[X] ANNUAL REPORT PURSUANT TO SECTION 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 [NO FEE REQUIRED, EFFECTIVE OCTOBER 7, 1996]

For the fiscal year ended December 31, 2003
[ ] TRANSITION REPORT PURSUANT TO SECTION 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 [NO FEE REQUIRED]

For the transition period from $\qquad$ to $\qquad$

Commission file number: 0-19133
A. Full title of the plan and the address of the plan, if different from that of the issuer named below:

FIRST CASH 401(k) PROFIT SHARING PLAN
B. Name of issuer of the securities held pursuant to the plan and the address of its principal executive office:

FIRST CASH FINANCIAL SERVICES, INC.
690 East Lamar, Suite 400 Arlington, Texas 76011

FIRST CASH 401(k) PROFIT SHARING PLAN

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To the Administrative Committee
First Cash 401(k) Profit Sharing Plan
Arlington, Texas
We have audited the accompanying statements of net assets available for benefits of First Cash 401(k) Profit Sharing Plan as of December 31, 2003 and 2002, the related statement of changes in net assets available for benefits for the year ended December 31, 2003 and the supplemental schedule. These financial statements and schedule are the responsibility of the Plan's management. Our responsibility is to express an opinion on these financial statements and schedule based on our audits.

We conducted our audits in accordance with the generally accepted auditing standards as established by the Auditing Standards Board (United States) and in accordance with the auditing standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements and schedule are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements and schedule. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements and schedule referred to above present fairly in all material respects, the net assets available for benefits of First Cash 401(k) Profit Sharing Plan as of December 31, 2003 and 2002 and the changes in its net assets available for benefits for the year ended December 31, 2003 in conformity with the accounting principles generally accepted in the United States of America.
/S/ HEIN \& ASSOCIATES LLP
Dallas, Texas
May 25, 2004

STATEMENTS OF NET ASSETS AVAILABLE FOR BENEFITS

|  | DECEMBER 31, |  |
| :---: | :---: | :---: |
|  | 2003 | 2002 |
| ASSETS: |  |  |
| Investments, at fair value: |  |  |
| Mutual funds | \$ 1,235,564 | \$ 749,416 |
| Money market funds | 1,127,517 | 419,769 |
| First Cash Financial Services, Inc. common stock | 2,533,275 | 1,378,766 |
| Participant loans | 324,358 | 188,426 |
| Total investments | 5,220,714 | 2,736,377 |
| Contributions receivable: |  |  |
| Participant | 57,324 | 50,497 |
| Employer | 16,196 | 14,664 |
| Total contributions receivable | 73,520 | 65,161 |
| Cash | - | 810 |
| Other | 2,572 | 2,543 |
| Total assets | 5,296,806 | 2,804,891 |
| LIABILITIES: |  |  |
| Refundable contributions | 33,207 | 28,907 |
| Net assets available for benefits | \$ 5, 263, 599 | \$ 2,775,984 |
| See accompanying notes to these financial | statements. |  |


| ADDITIONS TO NET ASSETS ATTRIBUTABLE TO: |  |
| :---: | :---: |
| Investment income: |  |
| Net appreciation in fair value of investments | \$ 1,948,480 |
| Interest and dividends | 56,170 |
| Net investment income | 2,004,650 |
| Contributions: |  |
| Employer | 213,777 |
| Participant, including rollovers | 720,172 |
| Other | 2,636 |
|  | 936,585 |
| Total additions | 2,941, 235 |
| DEDUCTIONS FROM NET ASSETS ATTRIBUTABLE TO: |  |
| Benefits paid directly to participants | 419,563 |
| Loans paid off as part of a distribution | 30,524 |
| Other | 3,533 |
| Total deductions | 453,620 |
| INCREASE IN NET ASSETS AVAILABLE FOR BENEFITS | 2,487,615 |
| NET ASSETS AVAILABLE FOR BENEFITS: |  |
| Beginning of year | 2,775,984 |
| End of year | \$ 5, 263, 599 |

[^0]1. DESCRIPTION OF PLAN

The following description of the First Cash 401(k) Profit Sharing Plan (the "Plan") provides only general information. For a more complete description of the Plan's provisions, participants should refer to the Plan agreement.

General
The Plan is a salary deferral plan covering substantially all U.S.-based employees of First Cash Financial Services, Inc. (the "Company" or the "Employer") who have completed one year of service with the Company. The Plan is subject to the provisions of the Employee Retirement Income Security Act of 1974 (ERISA).

Contributions
Each year, participants may contribute to the Plan an amount up to 15\% of their annual compensation. Each participant's annual contribution shall not exceed the maximum amount allowed for deferral for U.S. federal income taxes, which was $\$ 12,000$ for 2003. The amount of a participant's annual compensation that may be taken into account for purposes of determining the Company's matching contribution for any purpose under the Plan shall not exceed an amount prescribed annually by the IRS. The Company contributes to the Plan a matching amount equal to $50 \%$ of the first $3 \%$ of the participant's annual compensation that is contributed to the Plan. In addition, a special discretionary contribution as determined by the Company may be contributed, pro rata, based upon each participating employee's compensation to the total compensation of all participating employees. No such contribution was made for 2003.

If a participant makes a contribution during any year in an amount which exceeds the maximum amount allowed under IRS rules pertaining to highly compensated employees, the contribution is refunded and the matching Company contribution on such additional participant contribution may be forfeited by the participant and applied to reduce the employer's matching contribution to the Plan for the following year. Management believes that the Plan is in compliance with the funding requirements of ERISA.

## Participant Accounts

Each participant's account is credited with the participant's contribution, allocations of the company's matching contributions and Profit Sharing contributions, if applicable. Forfeitures of the nonvested portion of terminated participants' accounts may be applied first to payment of plan administrative expenses and any remaining forfeitures will be allocated to the remaining Plan participants. The various participant allocations are based on a percentage of the participant's elective deferral or compensation in relation to total compensation of participants, as defined in the Plan agreement.

Vesting
Participants are immediately vested in their contributions (including rollovers) plus actual earnings thereon. Vesting in the remainder of their accounts is generally based on years of continuous service with the Company. Effective January 1, 2001, the Plan was amended and defined a year of service for vesting purposes to be a twelve consecutive month period ending on each anniversary of a participant's date of hire. A participant is $100 \%$ vested after six years of credited service. A participant is also $100 \%$ vested upon reaching retirement age or if employment is terminated by reason of total and permanent disability or death.

Investment Options
Upon enrollment into the Plan, a participant may direct his or her employee contributions in any increment to the Company's common stock or any of the mutual fund investment options offered by Frontier Trust Company, the custodian of the Plan. Participants may change the allocation of their existing funds and future contributions at any time. Employer contributions are invested in the same percentages as the
employee contributions for 2003 and 2002.
Payment of Benefits
Participants whose employment terminates for any reason (except death) are generally entitled to receive the vested portion of their account in the form of a lump sum or installment distribution payable in cash or property. Certain participants may be eligible to receive benefits in the form of annuity payments. Amounts allocated to withdrawing participants at December 31, 2003 were immaterial.

## Participant Loans

A participant may apply to the plan administrator for a loan under the Plan. All loans made by the trustees shall be subject to the terms and conditions set forth in the Plan Document and Trust Agreement. Participants may borrow up to one-half of the participant's vested account balance or $\$ 50,000$, whichever is less. The loans will bear a reasonable rate of interest based upon prevailing commercial rates for loans of similar types. Repayments of the loan balance, plus interest, are made bi-weekly through after-tax payroll deductions, not to exceed five years, unless the loan was obtained to acquire a home, then over a reasonable period of time as determined by the trustee. A participant may have up to two loans outstanding at any one time. Participant loans are collateralized by the respective participant accounts.

## Forfeitures

Participants who terminate employment prior to being fully vested in Company matching contributions forfeit non-vested amounts. At December 31, 2003, there were approximately $\$ 49,000$ of forfeited non-vested accounts. Forfeitures of Company matching contributions are used to reduce future Company contributions to the Plan. In 2003, Company matching contributions were reduced by approximately $\$ 31,000$ from forfeited, non-vested accounts. Forfeitures of discretionary Company contributions are reallocated among all remaining participants.

Administrative Fees
The Company has paid, at its discretion, the administrative expenses of the Plan. Administrative expenses incurred in 2003 were approximately \$38, 000 .

Tax Status
The Internal Revenue Service ("IRS") has determined and informed the Company by a letter dated February 13, 1997, that the Plan is designed in accordance with applicable sections of the Internal Revenue Code.

## 2. SUMMARY OF ACCOUNTING POLICIES

Basis of Accounting
The financial statements and supplemental schedules are prepared on an accrual basis of accounting.

Valuation of Investments
Shares of registered investment companies are valued at quoted market prices which represent the net asset value of shares held by the Plan at year-end. Equity securities are valued at fair value using quoted market prices. Participant loans and investments in money market funds are stated at cost, which approximates fair value. Reinvested income, accrued interest and dividends are reflected as additions to the cost basis of the investments. Investment transactions are recorded on a trade-date basis.

Payment of Benefits
Benefits are recorded when paid. Benefits due to participants who have elected to withdraw from the Plan but have not been paid, are included in net assets available for benefits. Amounts allocated to withdrawing participants at December 31, 2003 were immaterial.

Use of Estimates
The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America as applied to defined contribution employee benefit plans requires the Plan's
management to make estimates and assumptions that affect the amounts reported in these financial statements and accompanying notes. Actual results could differ from those estimates.
3. INVESTMENTS

Investments, at fair value, consisted of the following as of December 31:

|  | 2003 | 2002 |
| :---: | :---: | :---: |
| Mutual Funds: |  |  |
| Merrill Lynch Fundamental Growth Fund Class B (a) | \$ 267,041 | \$ 172,691 |
| Merrill Lynch Basic Value Fund Class B | 242,420 | 167,444 |
| Merrill Lynch Global Allocation Fund Class B (a) | 304,775 | 152,336 |
| Merrill Lynch FD Core Bond Class B | 192, 075 | 116,591 |
| MFS Massachusetts Investors Trust Class B | 86,760 | 70,590 |
| Davis New York Venture Fund Class B | 142,493 | 69,764 |
|  | 1,235,564 | 749,416 |
| Money Market Fund: |  |  |
| Merrill Lynch Retirement Preservation Trust (a) | 1,127,517 | 419,769 |
| First Cash Financial Services, Inc. common stock (a) | 2,533,275 | 1,378,766 |
| Participant loans (a) | 324,358 | 188,426 |
|  | \$ 5, 220,714 | \$ 2,736,377 |

(a) Represents $5 \%$ or more of the Plan's net assets.

During 2003, the Plan's investments (including gains and losses on investments, bought and sold, as well as held during the year) appreciated in value by $\$ 1,948,480$ as follows:


## 4. PLAN TERMINATION

Although it has not expressed any intent to do so, the Company has the right under the Plan agreement to terminate the Plan subject to the provisions of ERISA. In the event of Plan termination, participants become $100 \%$ vested in their accounts.

FIRST CASH 401(k) PROFIT SHARING PLAN
SCHEDULE H, LINE 4i - SCHEDULE OF ASSETS (HELD AT END OF YEAR)
EIN: 75-2237318 Plan Number: 001

DECEMBER 31, 2003

| ( a ) | (b) | ( c) | (d) | (e) |
| :---: | :---: | :---: | :---: | :---: |
|  |  | DESCRIPTION OF INVESTMENT |  |  |
|  |  | INCLUDING MATURITY DATE, |  |  |
|  | IDENTITY OF ISSUER, | RATE OF INTEREST, |  |  |
|  | BORROWER, LESSOR OR | COLLATERAL PAR OR |  | CURRENT |
|  | SIMILAR PARTY | MATURITY VALUE | COST | VALUE |
|  | Mutual Funds: |  |  |  |
|  | Merrill Lynch | Fundamental Growth Fund | ** | \$ 267, 041 |
|  | Merrill Lynch | Basic Value Fund | ** | 242,420 |
|  | Merrill Lynch | Global Allocation Fund | ** | 304,775 |
|  | Merrill Lynch | FD Core Bond Portfolio | ** | 192, 075 |
|  | MFS Massachusetts | Investors Trust | ** | 86,760 |
|  | Davis New York | Venture Fund | ** | 142,493 |
|  | Money Market Fund: |  |  |  |
|  | Merrill Lynch | Retirement Preservation Trust | ** | 1,127,517 |
| * | First Cash Financial |  |  |  |
|  | Services, Inc. | Common stock | ** | 2,533,275 |
| * | Loans to participants | 5.5\% - 9.5\% interest and |  |  |
|  |  | varying maturities |  | 324,358 |
|  | Total investments |  |  | \$ 5, 220,714 |

(a) This column will have an asterisk on each line which is identified as a party-in-interest to the Plan. Frontier Trust Company acted as the Plan's custodian through December 31, 2003.
(d) This column will have two asterisks on each line to indicate historical cost information omitted as permitted for participant directed transactions under an individual account plan.

See Independent Auditor's Report.

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FIRST CASH 401(k) PROFIT SHARING PLAN
REQUIRED INFORMATION
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ITEM 1 Not Applicable.

ITEM 2 Not Applicable.

ITEM 3 Not Applicable.

ITEM 4 Financial Statements and Exhibits
(a) Financial Statements

Financial statements and supplemental schedule prepared in accordance with the financial reporting requirements of ERISA filed hereunder are listed on page 2 hereof in the Table of Contents, in lieu of the requirements of Items 1 to 3 above.
(b) Exhibits:

23 Consent of Independent Auditors
32.1 Certification of Plan Administrator

Pursuant to the requirements of the Securities Exchange Act of 1934, the Plan Administrative Committee that administers the Plan has duly caused this Annual Report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: June 25, 2004
FIRST CASH 401(k) PROFIT SHARING PLAN
By: /s/ Rick Wessel
Plan Administrator

Consent of Hein \& Associates LLP, Independent Auditors
We consent to the incorporation by reference in the Registration Statement (Form S-8 No. 333-106881) pertaining to the First Cash 401(k) Profit Sharing Plan of our report dated May 25, 2004, with respect to the financial statements and schedule of the First Cash 401(k) Profit Sharing Plan included in this Annual Report (Form 11-K) for the year ended December 31, 2003.
/s/ Hein \& Associates LLP
Dallas, Texas
June 25, 2004

In connection with the Annual Report of the First Cash 401(k) Profit Sharing Plan (the "Plan") on Form 11-K for the year ended December 31, 2003, as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Rick Wessel, Plan Administrator of the Plan, certify, pursuant to 18 U.S.C. S 1350, as adopted pursuant to Section 906 of the SarbanesOxley Act of 2002, that to the best of my knowledge:
A. The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
B. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Plan as of and for the period covered by the Report.
/s/ Rick Wessel
Plan Administrator
June 25, 2004


[^0]:    See accompanying notes to these financial statements

